



EHA

EUROPEAN HOTEL ACADEMY



Germany, UK, Ireland, Channel Islands,
Cyprus, Canada, USA, New Zealand, Mauritius

Your job abroad

Preparatory Training and Job Placement

www.europeanhotelacademy.com



The Academy building in Germany. We will be happy to see you!

The Academy

Who we are

The European Hotel Academy was founded in the year 2006. It is a subsidiary of DFSR, one of the leading cultural exchange organizations in Germany since 1978. The Academy offers preparatory English-for-Hospitality courses with cultural workshops, restaurant & bar service training and reception training. After your training, we will place you in a hospitality job – guaranteed!

We'll lend you a helping hand to advance in your career – by giving you the ideal grounding for a hospitality job abroad or in your home country. Our extensive experience with applicants and employers has shown us what a difference good training makes. It will make your job more enjoyable and help you adapt culturally and professionally. Your job placement will be organized by the Academy during your stay.

Where we are

Superbly located in Heppenheim, between Heidelberg and Frankfurt, the Academy is the ideal place to start your language and job experience. Our facility is in a beautiful half-timbered house in the old part of town. Since the year 2000, this has been extended and organized into a lively meeting place. You will stay within walking distance of all facilities and public transport.

We have modern classrooms and a large computer laboratory, a guest house with 25 beds and a restaurant with vaulted ceiling and beer garden. All of this is used year-around by the students of the Academy. Most of our students are German, but we also have students from Spain, Austria, Norway, Canada, Australia and other countries. Come join us, and treat yourself to a truly international experience.

Assistance & Support for you

We firmly believe in giving our students all the support they need before, during and after their course. Before the placements and during your course in Germany, we will have daily counselling meetings to update you on what's happening in terms of job offers, telephone interviews, contracts and other placement-related issues.

During your job placement we will be there for you should you have any questions or run into problems, or if you just want to say "Hi". After your job placement you may want to contact us with feedback about your stay, or require help with your tax returns or you might wish to be placed a second time in a different hotel. Don't hesitate to contact us!

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You will be trained in restaurant and bar service, reception plus language and culture. After the graduation, you will start your new job.



The Programs

Program 1 *Worldwide*

- 2, 3 or 4 week training in Germany, depending on English skills and previous job experience
- Conducted in English
- Guaranteed hotel job placement in the UK, Ireland, British Channel Islands, Canada or Cyprus. Also available : paid internship placements in USA and New Zealand, unpaid internships in Mauritius

Program 2 *Germany*

- 4 or 8 week training in Germany, duration depends on German skills
- Conducted in German
- Guaranteed hotel job placement / internship placement in Germany

Who are we looking for?

The programs are suitable for high school and college graduates, as well as qualified hotel staff and those wishing to change careers.

You should have

- a well-groomed appearance
- age: 18–30 (exceptions can be made)
- a clean police record
- at least two references
- previous hospitality experience if possible
- basic to intermediate language skills that are relevant to the destination of your choice (English or German)

Your future job

Depending on your language and job experience, you will be working in reception, restaurant, bar, housekeeping, guest relation and kitchen jobs – and many more, in a 3-, 4- or 5-star hotel.

Duration + Start dates

The minimum duration should be 6 months. Applicants who will commit to a least 10–12 months are preferred. Worldwide courses start on the first Monday of each month. Germany courses start on the first Monday every two months.

Certification

Certificate *International Hospitality Professional* given by the Academy for successful program completion at the end of the course.

All the teachers at the Academy are native speakers. They will impress you with their personalities and engagement.

Program details

Program 1 *Worldwide*

What do you learn?

- Intensive English for hospitality training (week 1–4)
- Lessons and information sessions on working abroad (week 2–3)
- Cultural immersion (week 2–3)
- Training on destinations (week 2–3)
- Restaurant, bar and silver service training (week 4)
- Fidelio software introduction for an insight into reception duties (week 4)

Where can I work?

You have the choice between the following countries: UK, Ireland, British Channel Islands, Cyprus and Canada. Also available : paid internship placements in the USA and in New Zealand, unpaid internships in Mauritius

Where do I live?

Most of our partner hotels offer staff accommodation. You will share a room with one of your colleagues and you will get to know people from many different countries. Living with other international students is not only a cultural experience, but also a lot of fun!

How much do I earn?

You won't get rich doing this program, but the Academy will make sure that you earn at least minimum wage enabling you to pay your rent, food, taxes and still have some extra money left to travel. Exception: Mauritius.

For how long can I work?

To make the most of your experience abroad, we recommend a minimum stay of 10–12 months. Shorter stays of 6 months can be arranged upon request.

Program 2 *Germany*

What do you learn?

- Basic German training, grammar and conversation (week 1–4)
- German language with a focus on Hospitality (5–7)
- Lessons and information sessions on working in Germany (week 6–7)
- Cultural immersion (week 6–7)
- Training on destinations (week 6–7)
- Restaurant, bar and silver service training (week 8)
- Fidelio software introduction for insight into reception duties (week 8)

Where can I work?

Our partner hotels are located all over Germany.

Where do I live?

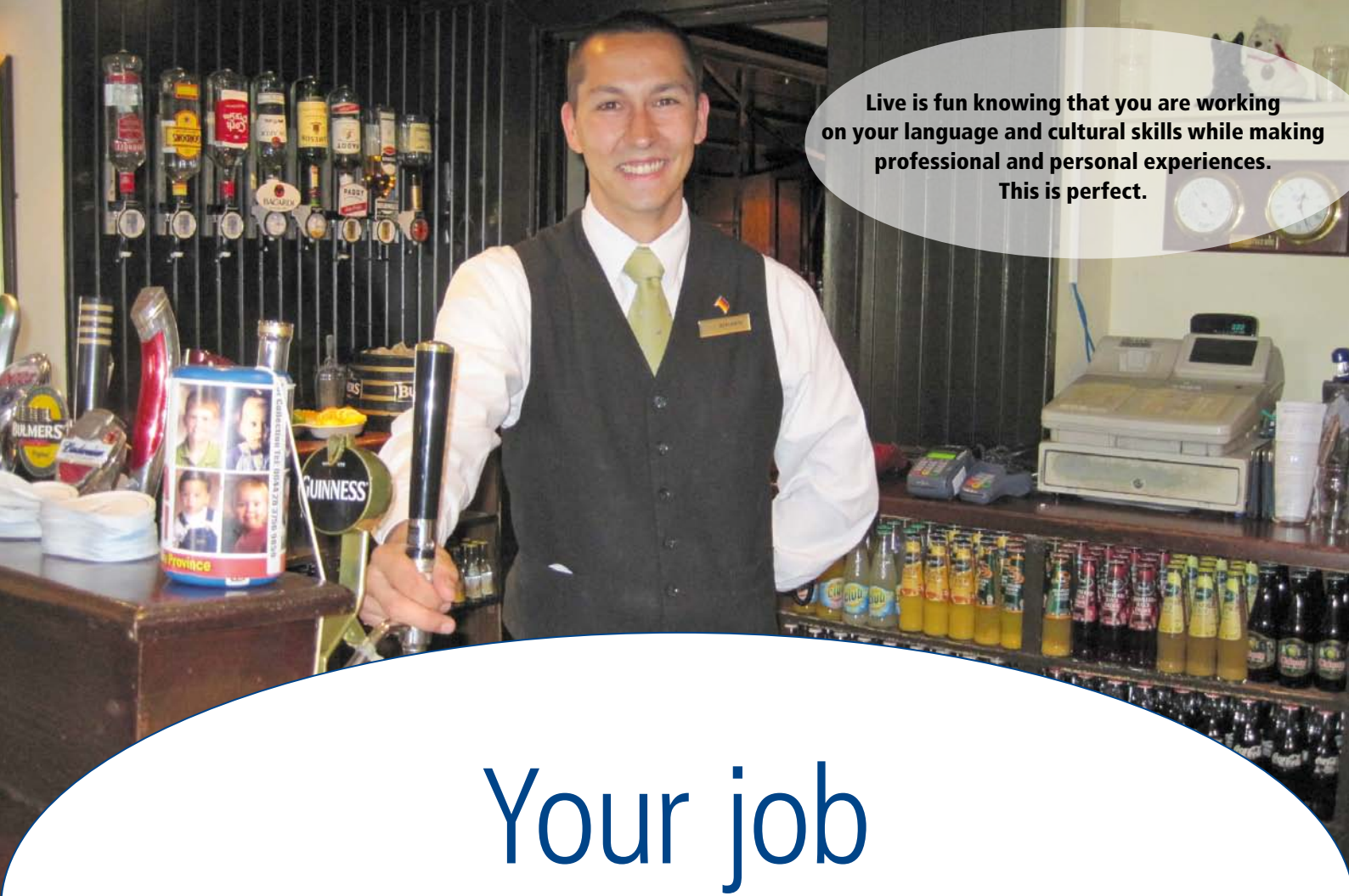
Most of our partner hotels offer staff accommodation. You will share a room with one of your colleagues and you will get to know people from many different countries. Living with other international students is not only a cultural experience, but also a lot of fun!

How much do I earn?

The majority of the hotels pay an average of 6–9€ / hour plus tips. This salary will pay your rent, food, taxes and still allow a little extra for travel and fun!

For how long can I work?

To make the most of your experience abroad, we recommend a minimum stay of 10–12 months. Shorter stays or a summer program can be arranged upon request.



Live is fun knowing that you are working on your language and cultural skills while making professional and personal experiences. This is perfect.

Your job

Jobs available to you

Food & Beverage (F&B)

Restaurant Attendant, F&B Assistant, Conference & Banqueting Assistant, Bar Person, Commis Waiter, Runner, Chef de Rang, Demi-Chef de Rang, Chef de Bar, Commis Sommelier, Sommelier

Front of House

Receptionist, Front Desk Agent, Concierge, Guest Relations Officer, Porter

Kitchen

Kitchen Assistant, Cook, Commis Chef, Chef de Partie

Housekeeping

Room Attendant, Chambermaid, Linen Porter

Other areas

Spa Attendant, Pool Attendant, Childcare

Choose your country

Germany and Europe

- Germany
- Great Britain
- British Channel Islands
- Ireland
- Cyprus

Countries worldwide

- Canada
- USA
- New Zealand
- Mauritius



Academy staff visiting a student on the Channel Islands

Staying at the Academy in Germany,
within an international group of people,
means you will make lifelong friends
from all over the world!



Former students



Stian Rostad, Norway

Work Placement: UK

The teachers did not only teach English, but also gave us a lot of information on cultural differences and living and working abroad – I learned a lot! I met so many nice people and the job placement is great! I am now working at a five star hotel in the UK and I love it!



Sara Percy, Canada

Work placement: UK

Every effort is made to find you a great & rewarding job. Learning the mannerisms and proper etiquette in the role of a waiter or waitress was very important to me. The service training is good, it just takes practice, patience and participation to find success.



Philip Windeyer, Australia

Work placement: Channel Islands

My time in Heppenheim was brilliant. I was fascinated when I discovered the medieval architecture and historical surroundings of the town. I made friends very quickly and enjoyed every moment with them, in and out of the classroom. The Fidelio training is very involved and detailed. It's good knowledge to have, and provides more job possibilities for those with little or no experience in the industry. The service training was also great. The skills learned were all straight forward, practical and useful.



Pau Chorda Moros, Spain

Work Placement: UK

The teachers were really great, they explained everything very well. The four week training was perfect for me and I liked the daily counseling sessions. Everybody at the EHA is very friendly. I liked the accommodation and my roommates were great. I loved it!

Application form



EHA

EUROPEAN HOTEL ACADEMY

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- PROGRAM 1 – training in Germany + job worldwide**
- PROGRAM 2 – training in Germany + job in Germany**

Full name

Address part 1

Address part 2

City

Postal / ZIP Code

Country:

Home & mobile phone number

Email Address

Skype Address

Date of birth

Job title / Degree if applicable

Along with this application form I am sending:

- CV / Resume
- 2 photographs of myself
- 2 employer references
- Degrees, certificates
- Written references
- Photocopy of my passport

- I have read and understood the contents of the downloadable student manual from the Academy's website www.europeanhotelacademy.com

Course in:

- Germany

Job Placement in:

- Germany
- British Channel Islands
- Cyprus
- USA
- Mauritius
- United Kingdom
- Ireland
- Canada
- New Zealand

I wish to participate in the course during the month of:

- January
- February
- March
- April
- May
- June
- July
- August
- September
- October
- November
- December

Have you ever worked in the hospitality industry?

- yes
- no

This application form does not form a binding agreement between the student and the Academy.

Signature



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